

Ben Cheah

I'm a product designer who is fluent in both design and code. In my role as a lead UX designer within a product team, I led with best practices in design research, usability testing, prototyping, and accessibility.

Experience

- UX Designer, GovTech Singapore — Jan 2018 – Jan 2021
Led UX research and design work as a UX lead. Worked on multiple features, including the design system and a major redesign of the website's information architecture. Facilitated design studios to foster collaboration and knowledge sharing within the UX team. Additionally, managed two direct reports, providing mentorship and guidance.
- Independent iOS Developer — Jun 2016 – Jul 2017
Independently conceptualised, developed, and launched an iPhone app for travellers to pin places. Used a reactive framework, Objective-C and Swift.
- UX Designer, RYDE Technologies — Nov 2015 – Apr 2016
Took the lead in design thinking initiatives and guided product discussions to prioritise user experience. Conducted user interviews to gather valuable insights and improved existing flows and UI. Developed visualisations that enhanced data analytics capabilities, resulting in improved data-driven decision-making.
- Web Developer, National University of Singapore — Oct 2013 – Apr 2015
Designed and developed an online course platform for the Special Science department using Ruby on Rails. Implemented editable content and quizzes with access control for administrators.
- Data Visualisation Artist, Deloitte Analytics — Jul 2012 – Mar 2013
Designed and developed interactive data visualisations which were used to demonstrate and sell complex data analytics concepts and cutting edge services to our clients.

Education

- Nanyang Technological University, Singapore — Bachelor of Fine Arts, 2008 – 2012
- Singapore Polytechnic — Diploma in Multimedia Technology, 2003 – 2006

CONTACT

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SKILLS

Design

- UX & UI Design
- Responsive Web Design
- Design Research
- Usability Testing
- Prototyping
- Sketch

Development

- HTML, CSS, JavaScript
 - MVC web frameworks (React, Next.js, etc.)
 - Web Accessibility
 - D3.js
 - Node.js
 - Web APIs
 - Objective-C / Swift
 - Agile Development
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